American Reliable provides policy downloads via "TEAM-UP." If you would like to learn more about this product please visit <a href="http://www.ebix.com/team\_up">http://www.ebix.com/team\_up</a>. TEAM-UP follows ACORD standards and is certified by all major management systems. You are required to install a small application that allows AL3 files to be transferred from our system to yours. Please contact your agency management system provider in advance if you need assistance with configuring your system to upload the files. We only offer downloads for Personal Lines policy data (Dwelling, Homeowners, and Mobile Home), and not for commission statements. Please respond with the following information if you would like to receive downloads:

- 1. Agency name:
- 2. Eight-digit agency code number (9600-XXXX): (if you don't know your 4 digit code we can provide that)
- 3. Name, email, and phone number for the person who will administer the installation of TEAM-UP:
- 4. Additional email address for backup communication purposes (preferably a generic company in box):
- 5. Name of your agency management system:
- 6. Do you require an initial download of all policies on file?:
- 7. Are you currently using TEAM-UP with another carrier?:

Complete it and then email it to <a href="mailto:ServiceandSupport@global-indemnity.com">ServiceandSupport@global-indemnity.com</a>